

BEST! Creative Problem Solving Training

Problem Solving Failure

Problem Solving is one of the most vital skills of any professional. Problems arise all the time and without a time-tested process to choose the best path to follow, most problem solving efforts fall short of their goals.

With effective problem solving training, organizations reap the benefits of each employee making better and more objective decisions every day!

The BEST! Creative Problem Solving Training Program

Based on global best practices in problem solving training, the BEST! Creative Problem Solving Training Program provides your employees with the knowledge and skills they need to be the best they can be. Comprehensive training includes:

- Introduction to Problem Solving
- Defining Goals and Requirements
- Identifying Alternative Solutions
- Refining Solution Criteria
- Final Selection
- Evaluation
- Problem Solving Action Plan

The BEST! Creative Problem Solving Program may be deployed as an eLearning, classroom or blended program, with comprehensive skill development using case studies, activities, role-plays, evaluation and testing, and final certification followed by mentoring and ongoing OJT. The program is completely customizable with the Bank's standards, policies and procedures, or it can be deployed as off-the-shelf training.

BEST! Creative Problem Solving Teaches Bankers How To Follow a Process to Solve Problems and Reach Good Decisions.

