

BEST! Leading Across Generations Training

Maximize the Effectiveness of Your Cross-Generational Team

In today's work environment, leaders must be able to work with a diverse workforce, as well as a cross-generational workforce.

In order to maximize the effectiveness of a cross-generational team, leaders must know and understand the differences and similarities between generations and foster collaboration, teamwork and respect among members of multiple generations.

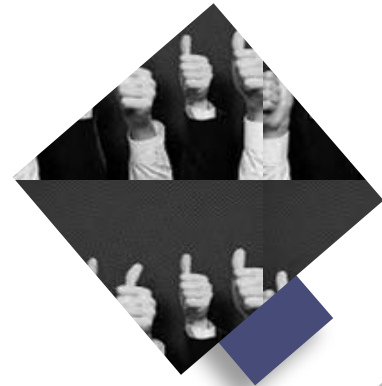
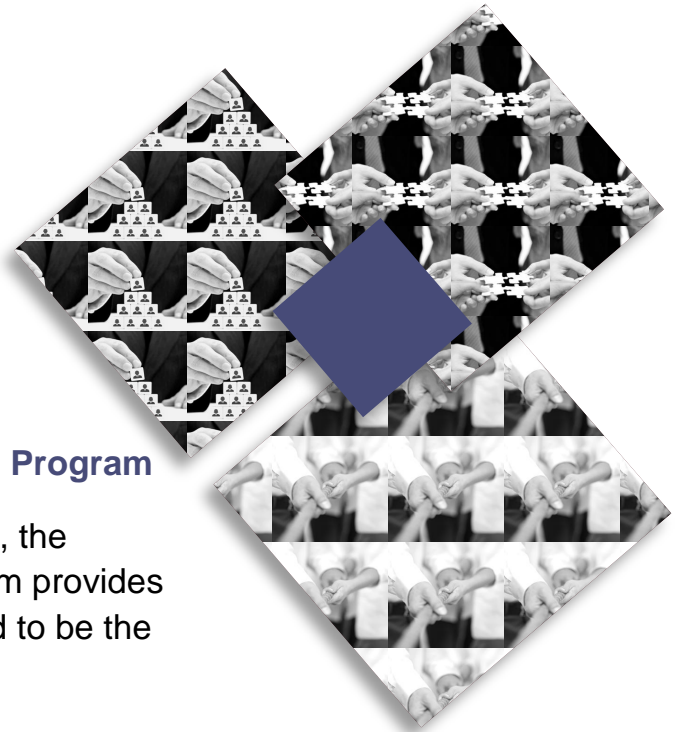
The BEST! Leading Across Generations Training Program

Based on global best practices in leadership training, the BEST! Leading Across Generations Training Program provides your leaders with the knowledge and skills they need to be the best they can be. Comprehensive training includes:

- Leadership Goals & Challenges
- Generation Differences
- Employee Experience Statements
- Aligning Goals
- Model for Cross-Generation Employee Engagement
- Creating a Culture of Caring
- Setting Clear 2-Way Expectations
- Interpersonal Leadership Style
- Communication Across Generations
- Leadership Personal Action Plan

The BEST! Leading Across Generations Training Program may be deployed as an eLearning, classroom or blended program, with comprehensive skill development using case studies, activities, role-plays, evaluation and testing, and final certification followed by mentoring and ongoing OJT. The program is completely customizable with the Bank's standards, policies and procedures, or it can be deployed as off-the-shelf training.

BEST! Leading Across Generations Training Teaches How to Maximize the Productivity, Motivation and Teamwork of Your Cross-Generational Team.




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